Patch Management as a Service (PMaaS)

Simplify, Secure, & Streamline Your Patching Process



Unlock Efficient and Automated Patch Management with Arctiq PMaaS, Powered by Syxsense

Patch management poses several challenges for organizations, including the complexity of managing patches for diverse operating systems and software, the volume of patches released by multiple vendors, and the risk of system downtime during patch deployment. Testing patches for compatibility, especially in complex environments, can be resource-intensive.

Organizations must prioritize patches, maintain vendor relationships, raise employee security awareness, and have strategies in place for patch rollback, tracking, and reporting to effectively address these challenges and maintain a secure IT environment. Legacy systems without vendor support present security risks, as do zero-day vulnerabilities exploited before patches are available. Third-party application patching, remote and mobile device management, compliance requirements, and resource constraints further complicate the process.



Patch management is of paramount importance for cyber insurance as it plays a pivotal role in reducing vulnerabilities and mitigating cybersecurity risks.

Timely and effective patching not only decreases the likelihood of successful cyberattacks but also showcases an organization's commitment to cybersecurity best practices. This proactive approach is favored by insurers and can lead to more favorable insurance terms, including lower premiums. Furthermore, compliance with insurance policy requirements related to cybersecurity, including patch management, is essential to maintain coverage and ensure that claims are not denied in the event of a breach. Proper patch management not only safeguards an organization's digital assets but also helps minimize financial losses, making it a crucial component of cyber insurance readiness.

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Arctiq's Patch Management as a Service (PMaaS), powered by Syxsense, enables you to streamline and automate the labor-intensive process of patching your software and systems. We ensure timely and error-free deployment of patches, reducing the risk of human error, enhancing cross-platform coverage, and maintaining compliance with industry regulations. With expert knowledge, scalability, and centralized management, Arctiq will help you stay ahead of security threats, minimize downtime, and benefit from a fully managed service that allows internal IT teams to focus on strategic initiatives rather than routine patching tasks.

Automated Patch Deployment

Say goodbye to manual patching. Our PMaaS automates the entire patch lifecycle, from identification to deployment. This streamlines the process, reduces human error, and ensures that your endpoints—even the ones that rarely connect to the network—are always up to date.

Multi-Platform Coverage

Our service covers a broad spectrum of operating systems and software applications, including Windows, macOS, Linux, and third-party software. Regardless of your endpoint's platform, we ensure that all necessary patches and updates are applied.

Scheduled Deployments

Minimize disruption to your operations by scheduling patch deployments during non-business hours. Critical updates can be seamlessly installed without affecting productivity.

Robust Reporting and Analytics

Gain insights into your patch management activities with our reporting and analytics features. Customize reports to monitor patch deployment progress, assess security posture, and evaluate compliance status.

Seamless Integration

Our PMaaS seamlessly integrates with your existing IT systems and tools, creating a unified ecosystem for efficient patch management.

Scalability

Whether you're a small organization or a large enterprise, our PMaaS is designed to scale with your needs and accommodate diverse endpoint requirements effortlessly.

Compliance Monitoring

Ensure compliance with security policies and industry regulations by maintaining timely patching and updates. Our PMaaS helps you keep a vigilant eye on compliance requirements and provides "evidence" of compliance such as speed to deployment of patches or vulnerability resolution.

Security Vulnerability Assessment

Our solution often includes advanced vulnerability assessment tools. These tools identify and prioritize patches based on the severity of vulnerabilities, helping you focus on critical security risks.

Patch Rollback

In the rare event that a patch causes compatibility issues or disruptions, our service includes rollback capabilities. This feature allows you to maintain business continuity while addressing any issues.

Centralized Management

Simplify your patch management tasks by centralizing them through our user-friendly console. This centralization minimizes administrative overhead and reduces the risk of oversights.

Customization

Tailor patching policies and schedules to align with your unique operational needs and workflows. Our PMaaS adapts to your specific requirements.

Arctiq: Your Partner in Achieving Seamless and Efficient Patch Management

Enjoy the peace of mind that comes with a fully managed service. Our experts oversee patch management processes, ensuring patches are applied promptly and effectively. In addition, we provide comprehensive support, including 24/7 assistance. Our team of experts is ready to address any patch-related issues promptly and efficiently.

With automation, cross-platform coverage, compliance monitoring, and robust reporting, we empower you to maintain a secure and reliable IT environment without the hassle of manual patching. Our managed service takes the burden off your IT staff, allowing you to focus on what matters most—your organization's success.

Arctiq delivers managed cybersecurity services, product sales, and cybersecurity professional services to clients in many industry sectors including financial services, telecommunications, energy, government and retail from its owned and operated Security Operations Centers (SOCs) in Canada and the United States. Arctiq's SOC offers 24x7x365 fully Managed Security Services including Managed Extended Detection and Response (MXDR), Endpoint Detection and Response (EDR), Managed Security Information & Event Monitoring (SIEM), Vulnerability Management Program Services, and Security Awareness Training Services.

Business Drivers and Challenges

We're here to align your IT strategy with your business objectives and tackle the challenges that matter most to you.

Ransomware Attacks

Phishing and Social Engineering

Data Breaches

Insider Threats

Patch Management

Cloud Security

Security Skills Shortage Compliance and Regulatory Requirements

Infrastructure Recoverability

Contact Arctiq Today

At Arctiq, we are dedicated to ensuring the highest level of cybersecurity for your organization. Our tailored solutions, combined with our commitment to innovation, empower you to navigate the digital landscape securely, confidently, and with resilience.

Partner with Arctiq to protect your digital assets and stay ahead of emerging threats.

Book a consultation

