

ARCTIQ

Architect Intelligence A Blueprint for Modern Enterprises

With an expansive footprint across the United States and Canada, Arctiq helps organizations across North America architect transformative, practical solutions built on world-class technologies and best practices. We are a leading provider of professional IT and Managed Security Services specializing in three Centers of Excellence: Enterprise Security, Modern Infrastructure, and Platform Engineering.

About Arctiq

50+

YEARS OF COMBINED
EXPERIENCE—IN 2023, DYNTEK,
RSOLUTIONS, AND ARCTIQ
MERGED TO FORM A UNIFIED
BRAND—ARCTIQ



80+

AUTHORIZATIONS FOR
GOVERNMENT CONTRACT
VEHICLES



1000+
CUSTOMERS

WE CONNECT, PROTECT, AND TRANSFORM
YOUR OPERATIONS FOR MORE SECURE AND
SUSTAINABLE GROWTH



03

SECURITY OPERATIONS
CENTERS IN NORTH
AMERICA



100+

PARTNERS IN OUR EXTENSIVE
ECOSYSTEM AND TOP-LEVEL
CERTIFICATIONS





Architect Security

Protecting data, systems, and reputation with strong cybersecurity for peace of mind, compliance, and business continuity.

- Governance, Risk, Compliance
- Identity and Access Management
- Security Operations
- Endpoint Security
- Security Testing
- Cloud Security

Architect Infrastructure

Powering business system connectivity, user access, and visibility through secure, manageable, and reliable infrastructure solutions.

- Hybrid Cloud Infrastructure
- Productivity and Collaboration Solutions
- Unified Endpoint Management
- Networking
- Surveillance
- Wireless Networking



Architect Transformation

Providing best-in-class platforms for enterprise Software Development Lifecycle (SDLC).

- Developer Experience
- DevOps and DevSecOps
- Application Modernization and Kubernetes
- API Strategy and Management
- Observability and SRE Consulting
- Data Strategy and Engineering
- Financial Operations (FinOps)



Core Values

The Arctiq team is guided by five core values that drive us to redefine excellence in IT service delivery by always putting our clients first.

- 1. Simplify:** We demystify complexity.
- 2. Hear:** We attentively decipher real challenges.
- 3. Integrate:** We synergize with partners and clients for integrated solutions.
- 4. Nimbleness:** We prioritize smooth operations with agility.
- 5. Empower:** We serve as a source of empowerment and support for our clients.

Architect Solution Delivery

Solution delivery is more than just a process—it's our promise to deliver innovative, integrated, and insightful solutions that ensure technology investments yield maximum value today and into the future.

Product Procurement

Solution Alignment, Hardware Expertise,
and Seamless Supply Chain Support

Navigating the landscape of IT products and solutions can be daunting. Simplify your decision by aligning your current infrastructure and business needs, efficacy of the solution, and economic impact. We'll handle the entire supply chain process, from hardware procurement and software licensing to maintenance and renewals.

Professional Services

Milestone-Based Projects, PMO Excellence,
and Unmatched Support

With a proven track record of delivering IT projects on time and on budget, our Project Management Office (PMO) ensures every project is meticulously planned, executed, and monitored. Our help desk and escalation support teams provide expert guidance and assistance at the ready. With our staff augmentation services, you can confidently scale your team, knowing you have access to the skills and expertise needed to succeed.

Managed Services

Proactive Security Monitoring, Premier Support,
and Peace of Mind

Our managed services include 24/7/365 security monitoring to protect your systems around the clock from emerging threats and vulnerabilities. But our support doesn't stop there. You have access to a dedicated team of experts providing proactive guidance, troubleshooting assistance, and strategic advice to help you stay ahead of the curve.



99%

MANAGED SERVICES
CUSTOMER
RETENTION RATE

250+

EMPLOYEES
THROUGHOUT
NORTH AMERICA

Dedicated Staff

Your Partners in Success

Our seasoned consultants, project managers, technicians and support specialists provide expertise, personalized guidance, and support whenever you need it. With a shared commitment to your success, we help navigate the complexities of modern IT, overcome challenges, and unlock new opportunities for growth and innovation.

Elevated Customer Experience

A Personalized Approach

Exceptional customer experience isn't just about delivering solutions—it's about building lasting relationships grounded in transparency and reliability. Our Customer Experience Practice goes above and beyond to ensure that every interaction with us is not just satisfactory but genuinely remarkable.

Metrics

Measuring Success, Milestone by Milestone

Success is not a destination—it's a journey marked by milestones, achievements, and continuous improvement. At Arctiq, we believe in measuring our deliverables and our impact on your organization.

Reporting

Unveiling Insights, Driving Action

Effective reporting is more than just numbers on a page—it's a powerful tool for unlocking valuable insights and driving informed decisions. Our reporting process delivers meaningful, actionable information tailored to your unique needs.

Partner Alignment

Arctiq partners with leading vendors to deliver stellar solutions in various domains, including:

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|------------------|--------------------|
| Cisco | Juniper Networks |
| Citrix | Microsoft |
| CrowdStrike | Palo Alto Networks |
| Dell | Pure Storage |
| Dynatrace | ReadyLinks |
| Extreme Networks | Red Hat |
| Fortinet | Splunk |
| GitHub | Trellix |
| Google/Mandiant | And More... |
| HashiCorp | |



► Stay ahead of emerging threats to stay on top of new opportunities.
Build a greater sense of security.

[Book a consultation](#)