

# Your Dynatrace Partner

Platform Engineering

## Architect Success with Arctiq

As a select Dynatrace Premier Service Delivery Partner in North America, Arctiq offers unparalleled expertise for on boarding, migrating to, and scaling your Dynatrace platform. Our team of experts combines deep architecture and consulting knowledge with proven implementation skills.

Since 2020, Arctiq has been a trusted Dynatrace partner, receiving multiple awards and certifications that highlight our excellence:

- Cloud Innovation Award for 2023
- Training & Certification Award for NORAM in 2022
- 9 Associate Certifications and 1 Professional Certification

## Why work with Arctiq?

### Scale Dynatrace adoption with Expert Platform Engineering

Arctiq is your trusted partner for accelerating your Dynatrace journey. We're your one-stop shop to achieve fast results and maximize the impact of Dynatrace within your organization.

### Fast Results

Our proven approach delivers fast results, getting you up and running with Dynatrace quickly and minimizing disruption. This ensures you start seeing valuable insights from Dynatrace data sooner and can make data-driven decisions faster.

### Expert-Led Deployments

Our team boasts real-world experience in deploying, migrating, and training across all Dynatrace platforms (Managed and SaaS). We ensure smooth and successful transitions to Dynatrace, regardless of your current setup.

### Mobile to Mainframe Expertise

Unlock significant value from your legacy systems with our unique expertise in Mainframe & IBM technologies, ensuring complete end-to-end tracing and enhanced performance.

### Full Stack Observability

Whether on-prem, hybrid or cloud native, Dynatrace can be enabled to provide logs, traces and metrics across all layers of I.T. systems. Arctiq has proven recipes to quickly outfit various tech stacks, providing full visibility into critical workloads.

# Observability Accelerators

## Enhanced Observability Solutions

### End-to-End Observability Platform Implementation

Implement a comprehensive observability platform that ingests data from all your IT systems, providing a single pane of glass for monitoring performance, identifying issues, and troubleshooting problems.

### Log Management & Analytics

Centralize log data from all your applications and infrastructure and implement tools to analyze and extract valuable insights for improved troubleshooting and performance optimization.

### Metrics & Tracing Integration

Integrate metrics and tracing data from your applications and infrastructure to gain a deeper understanding of application behavior and performance bottlenecks.

## Dynatrace Adoption and Optimization

With extensive observability expertise and hands-on experience deploying Dynatrace across complex environments, Arctiq offers tailored services to accelerate the adoption and optimization of Dynatrace within your organization.



### Our services include:



#### Logging Consolidation and Shift-Left Practices

Enabling pre-production teams and developers to catch issues early in the development cycle, ensuring quality, performance, and security.



#### Building Adoption Pipelines

Facilitating the accelerated usage of Dynatrace across the enterprise.

## SRE Delivery Framework

Our SRE delivery framework starts with a collaborative session to assess your current SRE practices. We work with your teams to identify gaps and apply our framework to address them. This includes:

### Logging Consolidation

Centralizing logs for better analysis.

### SLOs and Error Budgets

Measuring SLOs for your services and setting error budgets in Dynatrace, enabling you to visualize uptime and availability.

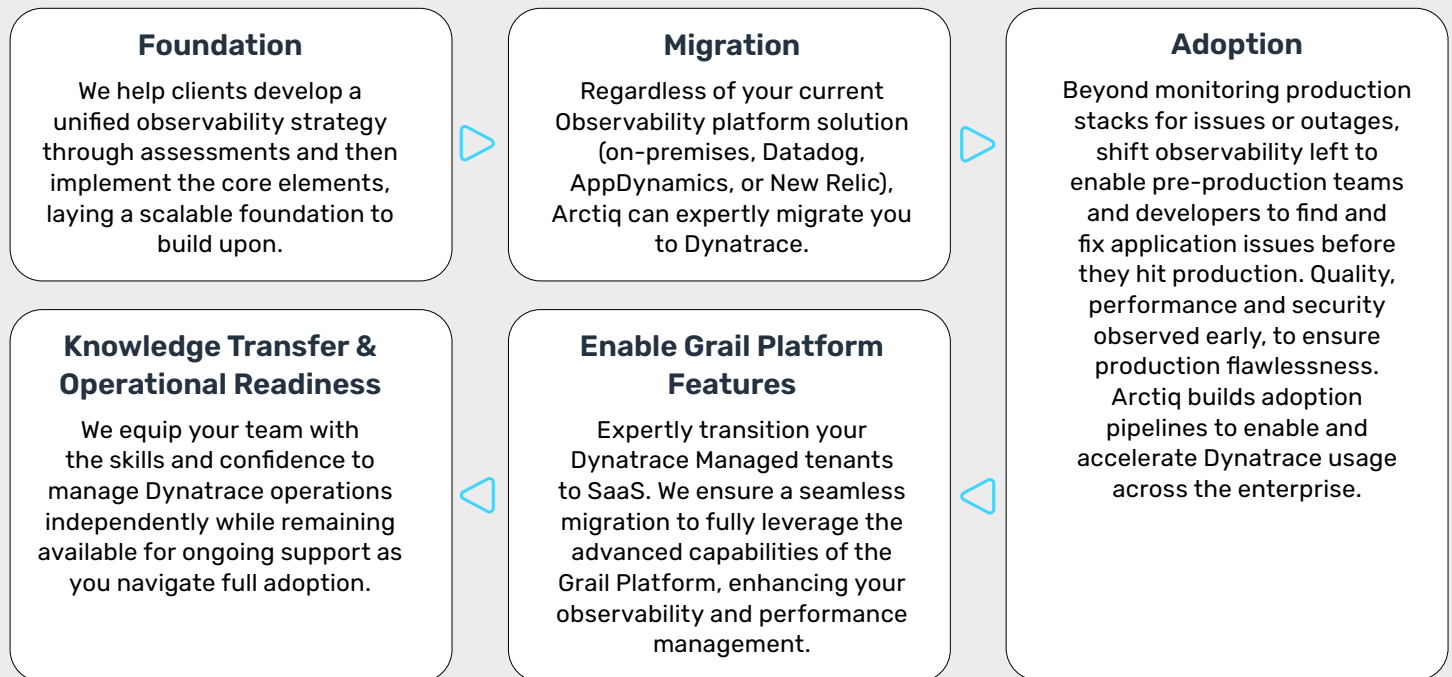
### Shift-Left Practices

Catching issues early in the development cycle.

### Site Reliability Guardian

Automating change impact analysis, ensuring service reliability and performance by validating SLOs and integrating them into your workflows.

## The Process



## Client Success Stories

Financial Services	Insurance
<p><b>Challenge</b></p> <p>The client needed a seamless APM rollout across K8s, On-prem, and Cloud environments, ensuring user access and clear data insights. The solution required re-usability and a smooth transition to production.</p>	<p><b>Challenge</b></p> <p>The client sought to increase developer adoption of observability practices and establish a strong foundation for a scalable “observability factory” to accelerate future needs. They also wanted to simplify Monitoring-as-Code for developers.</p>
<p><b>Solution</b></p> <p>We provided a multi-environment solution, empowered the client’s team through training, and delivered intuitive data visualization.</p>	<p><b>Solution</b></p> <p>We implemented reusable workflows for YAML-based configuration, a GitOps workflow with approvals for secure developer empowerment, and designed granular Monitoring-as-Code modules to establish a scalable foundation.</p>
<p><b>Results</b></p> <p>This collaboration facilitated Monitoring-as-Code practices, boosted user confidence in managing the solution, and allowed the client to focus on leveraging Dynatrace’s AI capabilities.</p>	<p><b>Results</b></p> <p>This collaboration facilitated a shift-left approach to observability, empowering developers to take ownership of their tasks. It also established a robust foundation for future scalability, allowing the client to adapt and grow their observability practices seamlessly.</p>

▶ Partner with Arctiq to accelerate your Dynatrace journey and maximize the impact of Dynatrace within your organization.

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