

Arctiq Network Operations Center (NOC)

≡ Modern Infrastructure

In today's rapidly evolving technological landscape, managing and maintaining a robust, secure, and efficient network infrastructure is more challenging than ever. Many organizations find themselves grappling with limited staffing, a lack of specialized skills, and the overwhelming responsibilities that come with ensuring network stability and security. This is where Arctiq's Network Operations Center (NOC) services come into play.

At Arctiq, we understand the importance of your in-house team and the challenges they face in managing complex network platforms effectively. Our NOC services are designed to bolster and support your existing team, providing additional visibility, control, and expertise. We complement your staff's efforts, ensuring your network operations run smoothly and securely.

Why Choose Arctiq's Managed Network Services?



Staffing and Expertise

Our NOC team comprises highly trained and certified experts who bring extensive knowledge and experience to manage your network efficiently.



Vendor Escalation Support

Dealing with vendor support can be time-consuming and frustrating. Arctiq acts as an intermediary, managing vendor relationships and escalating issues to ensure quick and effective resolutions.



Platform Management

Our team provides support for managing firewalls, switches, and other network components, ensuring they are correctly configured and secure.



24/7/365 Monitoring and Support

Network issues don't adhere to a 9-to-5 schedule, and neither do we. Our NOC operates around the clock, providing continuous monitoring and support. We detect and address issues before they escalate, ensuring your network remains operational and secure at all times.



Comprehensive Services

From installation and configuration to monitoring, administration, and reporting, our NOC services cover every aspect of network management. We offer tailored solutions to meet your specific needs, whether you're looking for fully managed services, network team augmentation, or basic monitoring.



Proactive Problem Solving

Our proactive approach includes troubleshooting, alert management, and trend analysis to prevent failures before they happen. We become an extension of your team, offering an insurance policy for your network operations and giving you peace of mind.

Engagement Levels

Monitoring Only (Essential)

Our essential monitoring service offers basic oversight of your network, providing alerts and notifications for your team to address. This service is ideal for organizations seeking a cost-effective way to enhance their network visibility and response capabilities.

Network Team Augmentation (Plus)

This service provides an additional layer of support, allowing your on-site network analysts to collaborate with our experts. We assist with monitoring, administration, and reporting, enhancing your team's capabilities without the need for additional hires.

Fully Managed Network Services (Premium)

This comprehensive service includes firewall configuration, administration, monitoring, report generation, and support. Our fully managed service ensures that your network is always secure, updated, and performing optimally.



SERVICE	ESSENTIAL	PLUS	PREMIUM
Network Management System	✓	✓	✓
Technical Service Desk	✓	✓	✓
Service Management Overlay	✓	✓	✓
Monitoring Support	✓	✓	✓
Configuration Backups	✓	✓	✓
Mediated Vendor Escalation	✓	✓	✓
Arctiq-Driven Troubleshooting	✗	✓	✓
As-Needed On-Site Engineering Dispatch Support	✓	✓	✓
As-Needed Remote Engineering Dispatch Support	✓	✓	✓
Proactive Environment Maintenance and Administration	✗	✗	✓
Managed Firewall Services	✗	✗	✓
Network Flow and Performance Reporting	✗	✗	✓
Quarterly Environment and Service Review	✓	✓	✓

Network IQ Readiness Assessment

Before any NOC engagement, Arctiq conducts a Network Readiness Assessment to ensure compliance and evaluate the current state of your network. This assessment helps us tailor our services to your specific requirements and guarantees that your network is ready for optimal performance and security.

Contact Arctiq Today

With Arctiq's Network Operations Center services, you gain a trusted partner dedicated to maintaining and enhancing your network infrastructure. Our experienced professionals work tirelessly to ensure your network operates smoothly, securely, and efficiently, allowing you to focus on what you do best – running your business.

▶ Partner with Arctiq to provide the visibility, control, and expertise you need to optimize your network.

[Book an Assessment](#)